
BOYATT WOOD PARISH COMMUNITY SURVEY

Key Outcomes – February 2024

Prepared by *AndrewTowlertonAssociates* on behalf of Boyatt Wood Parish Council

Introduction

Boyatt Wood Parish Council agreed in 2023 to undertake a community survey of residents, frequent visitors, businesses and their employees to the parish.

It was undertaken to help the Parish Council set parish priorities appropriate to the expectations of their electorate. Additionally, it will aid the council in understanding what the community expects of its Parish Council and if these expectations are realistic. For example, if the community reports a concern that the Parish Council holds no influence over, for example, highway issues, a need for education and information sharing could be indicated rather than action itself.

This consultation started on 9 September 2023 and closed on 31 December 2023. It ran for 16 weeks.

The questionnaire was circulated and publicised widely. This included:

- Leaflet drop to every property in the parish.
- Via the Parish Council website and Face Book.
- An article in Eastleigh news.
- Posters in prominent locations across the parish.
- Through events such as Eastleigh Pride 2023
- Via word of mouth by parish councillors, the parish clerk and others.
- Paper copies could be collected from St Peters Church.

The questionnaire could be completed in both electronic and paper forms.

A total of 353 completed questionnaires were received.

The following document provides a summary of the key findings.

Q1. What is your age group:

Option	Total	Percent
Under 16	2	0.57%
16-19	4	1.13%
20-24	3	0.85%
25-34	34	9.63%
35-49	101	28.61%
50-64	83	23.51%
65-74	97	27.48%
75-84	24	6.80%
85+	5	1.42%

No of respondents: 353

Question one related to the age of the respondent. The greatest number of responses, 28.6% (101), were received from those aged 35-49 years old. This was closely followed by 65–74-year-olds who comprised 27.5% (97) of the responses. The age band 50–64-year-olds made up 23.5% (83) of the replies.

Q2. What is your sex?

Option	Total	Percent
Female	190	53.82%
Male	157	44.48%
Prefer not to say	6	1.70%

No of respondents: 353

Question two asked what sex the respondents were. 53.8% (190) stated their sex as being female and 44.5% (157) as male. Only 1.7% (6) respondents declined disclosure.

Q3. How would you describe your ethnic origin?

Option	Total	Percent
Asian or Asian British	4	1.13%

Black, Black British, Caribbean or African	0	0.00%
Mixed or multiple ethnic groups	6	1.7%
White	334	94.62%
Other ethnic group	0	0.00%
Prefer not to say	9	2.55%

No of respondents: 353

Question three on ethnic origin revealed an overwhelming majority of respondents, 94.6% (334), described their ethnic origin as white.

Q4. Do you have any physical or mental health conditions, illnesses or disability lasting or expected to last for 12 months or more?

Option	Total	Percent
Yes	86	24.36%
No	256	72.52%
Prefer not to say	11	3.12%

No of respondents: 353

Question four gauged the health of the respondent. 72.5% (256) reported no health issues whilst 24.4% (86) said they had health issues expected to last more than 12 months.

Q5. Do you have any caring responsibilities for a member of your immediate family or a close relative or friend who has any long-standing illness, disability or infirmity or are you responsible for provide any care for a child for whom you are not a parent or legal guardian (this could include grandparents caring for their grandchildren for example)?

Option	Total	Percent
Yes	73	20.68%
No	273	77.34%
Prefer not to say	7	1.98%

No of respondents: 353

Question five established what caring responsibilities the population of Boyatt Wood had. 77.3% (273) reported no caring responsibilities whilst 20.7% (73) did.

Q6. How long have you lived in Boyatt Wood?

Option	Total	Percent
Less than 2 years	13	3.68%
2-5 years	41	11.61%
6-10 years	60	17.00%
More than 10 years	61	17.28%
More than 20 years	177	50.14%
Prefer not to say	1	0.28%

No of respondents: 353

Question six was included to see how long respondents had lived in the parish. Half of the respondents, 50.1% (177) had lived in the parish for more than 20 years, 17.3% (61) for more than 10 years and 17% (60) for between 6-10 years.

Q7. Is the gender you identify with the same as your sex registered at birth? (This question is voluntary)

Option	Total	Percent
Yes	340	96.32%
No	2	0.57%
Prefer not to say	11	3.12%

No of respondents: 353

Question seven, which was voluntary, asked if the respondent identified with the same sex that they were registered with at birth. The overwhelming majority, 96% (340), reported they did identify as the same sex as registered at birth and 0.6% (2) did not. 3.1% (11) preferred not to say.

Q8. What is your postcode?

Question eight, which asked respondents what their postcode was, received 340 responses, with all the postcodes provided from the Boyatt Wood parish

area (i.e., all the “outward” postcodes start with S050 bar one which started with S053)

Q9. How concerned are you about the following issues?

Option	Very unconcerned		Unconcerned		Concerned		Very concerned	
	Total	Percent	Total	Percent	Total	Percent	Total	Percent
Speeding throughout the Parish	15	4.31%	105	30.17%	166	47.70%	62	17.82%
Walking safely in the parish	24	6.86%	142	40.57%	136	38.86%	48	13.71%
Cycling safely in the parish	36	10.47%	144	41.86%	123	35.76%	41	11.92%
Parking on pavement /parking dangerously	14	4.01%	99	28.37%	149	42.69%	87	24.93%
Volume of traffic throughout the parish	15	4.31%	137	39.37%	144	41.38%	52	14.94%
Access to public transport in the parish	28	8.07%	155	44.67%	105	30.26%	59	17.00%

No of respondents: 351

The main area of concern was '*parking on pavements/parking dangerously*' with 67.7% (236) of responses stating that they were concerned or very concerned about this. This was followed by '*speeding through the village*' with 65.5% (228) of responses stating that they were concerned or very concerned. Slightly more than half of respondents, 56.3% (196) were also concerned or very concerned about the volume of traffic in the parish.

Concerns regarding walking in the parish were expressed by just over half the respondents (52.6% or 184). Cycling in the parish and access to public transport were of concern to less than 50% of the respondent (47.7% and 47.3% respectively).

There were a further 146 open-ended responses to this question. This was, by a wide margin, the most open-ended responses received to any question.

There were four major, in some respects over-lapping, themes, here.

- The condition of the roads (and to a lesser extent cycleways and footpaths), especially addressing potholes.
- Poor and inconsiderate driving (not only in terms of cars but also e-scooters and cyclists).
- Closely related to the above, speeding.
- Car parking, not only in terms of inconsiderate parking especially in and around the primary school and other 'hot spots', but also the adequacy of its provision in some parts of the parish.

Several suggestions were made on how the transport network and situation in the parish could be improved.

Q10. Would you participate in a community speed watch scheme?

Option	Total	Percent
Yes	75	21.49%
No	274	78.51%

No of respondents: 349

Just over three-quarters (78.51% or 274) stated no when asked whether they would like to participate in a community speed watch scheme.

Q11. What makes using a bus difficult for you or prevents you using them altogether? (Pick up to three that apply the most)

Option	Total	Percent stating this
Not running frequently enough	158	54.48%
Not running at the times you need them to	110	37.93%
Bus stops not located near your departure or destination point	36	12.41%
Bus stops inadequate (poor shelter or information boards)	50	17.24%
Does not go to the destination you need	103	35.52%
Accessibility of vehicle itself (e.g. you are a wheelchair user or have a pushchair)	8	2.76%

Cost	52	17.93%
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No of respondents: 290

The most frequently cited option was '*Not running frequently enough*' with over half (54.5% or 158) mentioning this. This was followed by '*Not running at the times you need them to*' at 37.9% (110) and '*Does not go to the destination you need*', at 35.5% (103). The least frequently mentioned option was '*Accessibility of vehicle itself*' at 2.8% (8).

87 open-ended comments were received to this question. The dominant theme echoed the answers given in the survey, namely that the existing bus service was too unreliable and infrequent to offer a viable alternative transport option to the car.

Q12. How concerned are you about the following issues in Boyatt Wood?

Option	Very unconcerned		Unconcerned		Concerned		Very concerned	
	Total	%	Total	%	Total	%	Total	%
Speeding	10	2.92%	105	30.61%	169	49.27%	59	17.20%
Litter/ Fly Tipping	12	3.57%	73	21.73%	174	51.79%	77	22.92%
Car Crime	8	2.41%	114	34.34%	151	45.48%	59	17.77%
Anti-social behaviour	7	2.05%	83	24.34%	163	47.80%	88	25.81%
Burglary and theft	7	2.05%	94	27.57%	166	48.68%	74	21.70%
Vandalism	10	2.92%	104	30.41%	161	47.08%	67	19.59%
Graffiti	19	5.57%	147	43.11%	135	39.59%	40	11.73%
Dog fouling	8	2.34%	108	31.58%	163	47.66%	63	18.42%
Drug use/dealing	15	4.40%	114	33.43%	134	39.30%	78	22.87%
Noise	13	3.80%	153	44.74%	116	33.92%	60	17.54%
Nuisance neighbours	52	15.20%	188	54.97%	64	18.71%	38	11.11%
Problem parking	23	6.69%	135	39.24%	123	35.76%	63	18.31%

No of respondents: 346

In percentage terms, '*Litter/Fly Tipping*' was the biggest concern, with nearly three quarters of those who responded with 74.7% (or 251) stating

that they were concerned or very concerned about this issue. This was closely followed by '*anti-social behaviour*' at 73.6% (or 251) stating that they were concerned or very concerned about this issue. Next came '*Burglary and Theft*' with 70.4% (240) stating that this was an issue of concern.

The least area of concern, and by a wide margin, was '*Nuisance Neighbours*' with 29.8% (102) stating that they were concerned or very concerned about this issue. This was also the only option where the percentage of those who stated that they were unconcerned or very unconcerned about this was greater than those who stated that they were concerned or very concerned.

33 open-ended responses were received to this question, including, in particular, concerns about inconsiderate parking, speeding and anti-social behaviour.

Q13. How Safe do you feel in our Community?

Option	Very unsafe		Unsafe		Safe		Completely safe	
	Total	Percent	Total	Percent	Total	Percent	Total	Percent
During the day	5	1.45%	15	4.36%	238	69.19%	86	25.00%
After dark	23	6.67%	123	35.65%	179	51.88%	20	5.80%

No of respondents: 346

An overwhelming 94.2% (324) replied that they felt safe or completely safe in their community during the day. The corresponding rate after dark was 57.7% (199).

Q14. What would make you feel safer? (choose all that apply)

Option	Total	Percent
Greater police presence	247	76.23%
Better lighting	204	62.96%
CCTV	147	45.37%

No of respondents: 324

Over three quarters of the respondents, 76.2% (247) cited '*Greater police presence*' as making them feel safer. This was followed by '*better lighting*' (63% or 204) and finally '*CCTV*' (45.4% or 147).

In terms of the 34 open-ended responses, the adequacy of street lighting was emphasised by many, especially at night or during the evening. This corresponds to the previous question on feeling safe in the community. Other issues raised were a greater and more responsive police presence and the need to cut overgrown trees and bushes, which make some people feel unsafe as may shield crime and anti-social behaviour activity.

Q15. Would you participate in a neighbourhood watch scheme?

Of the 343 responses to this question, just under 60% (57.4% or 197) said yes and 42.6% (146) said no.

Q16. How important is it that the parish council leads on the following issues in the community?

Option	Very unimportant		Unimportant		Important		Very important	
	Total	%	Total	%	Total	%	Total	%
Environmental protection/ climate change initiatives	20	6.19%	35	10.84%	159	49.23%	109	33.75%
Developing and maintaining parks and play areas	14	4.35%	12	3.73%	149	46.27%	147	45.65%
Flowers, hanging baskets and grounds maintenance	14	4.35%	78	24.22%	175	54.35%	55	17.08%
Activities for young people (e.g. Youth services)	13	4.04%	21	6.52%	147	45.65%	141	43.79%
Activities for elderly and	13	4.01%	10	3.09%	176	54.32%	125	38.58%

lonely (e.g. Memory café)								
Community projects and events (e.g. litter picks)	8	2.48%	28	8.70%	202	62.73%	84	26.09%
Antisocial behaviour (e.g. litter/dog fouling)	7	2.17%	19	5.90%	170	52.80%	126	39.13%
Community safety & CCTV	7	2.18%	35	10.90%	166	51.71%	113	35.20%
Bus shelters & community transport	9	2.79%	48	14.86%	189	58.51%	77	23.84%
Allotments	23	7.14%	111	34.47%	146	45.34%	42	13.04%
Funding for community groups	9	2.79%	51	15.79%	201	62.23%	62	19.20%
Noticeboards, newsletters and website	15	4.64%	90	27.86%	187	57.89%	31	9.60%
Response to emergencies such as adverse weather & pandemics	11	3.41%	50	15.48%	172	53.25%	90	27.86%
Promoting wellbeing and fitness	7	2.17%	70	21.74%	180	55.90%	65	20.19%
Improving community spirit	6	1.87%	27	8.41%	192	59.81%	96	29.91%
Commenting on planning applications	9	2.80%	70	21.74%	165	51.24%	78	24.22%

No of respondents: 326

92.9% (302) stated that it was important or very important that the Parish Council led on '*Activities for elderly and lonely (e.g. Memory café)*', making this the most popular option. It was closely followed by '*Developing and maintaining parks, play areas etc.*' and '*Antisocial behaviour (e.g. litter/dog fouling)*' both 92% (297).

Activities, in order of importance (most to least) were:

- Activities for elderly and lonely (e.g. Memory café) 93%
- Antisocial behaviour (e.g. litter/dog fouling) 91.9%
- Developing and maintaining parks and play areas 91.9%
- Improving community spirit 89.7%
- Activities for young people (e.g. Youth services) 89.4%
- Community projects and events (e.g. litter picks) 88.8%
- Community safety & CCTV 86.9%
- Environmental protection/ climate change initiatives 82.9%
- Bus shelters & community transport 82.4%
- Funding for community groups 81.4%
- Response to emergencies such as adverse weather & pandemics 81.1%
- Promoting wellbeing and fitness 76.1%
- Commenting on planning applications 75.5%
- Flowers, hanging baskets and grounds maintenance 71.4%
- Noticeboards, newsletters and website 67.5%
- Allotments 58.4%

At 58.4% (188) '*Allotments*' had the lowest proportion considering it to be important or very important. It is important to note, however, that this was still higher than those who considered that it was very unimportant or important at 41.6%.

The 19 open-ended responses included the need for a new community hall, more bins and benches and improvements to paths, roads and green spaces. A couple of responses considered that other bodies would be better leading on the identified issues.

Q17. What community events would you like to see in Boyatt Wood? (Pick all that apply)

Option	Total	Percent stating this
Christmas/summer fayres	213	69.61%
Food markets	182	59.48%
Litter picks	188	61.44%
Outdoor entertainment (theatre, music)	112	36.60%
Significant day events (new years eve, May Day, Easter)	120	39.22%
Artisan Market/Arts/crafts	149	48.69%

Sports events (e.g. community walk/cycling festival)	114	37.25%
Food and drink (Community BBQ/Beer festival)	167	54.58%

No of respondents: 306

The most popular option was '*Christmas/summer fayres*' at 69.6% (213). Next was '*Litter Picks*' 61.4% (188), followed by '*Food Markets*' 59.5% (182). '*Outdoor entertainment (theatre, music)*' and '*Sports events (e.g. community walk/cycling festival)*' were jointly mentioned least 36.6% (112).

There were 32 open-ended responses to this question. Many respondents put forward suggestions for other events such as warm places, environmental activities, police open days, fitness, car boot and arts & crafts. How the existing provision could be improved such as re-opening the community centre; working more closely to provide activities in the centre of Eastleigh and improving community safety so that the people felt safe enough to attend events in the parish was also mentioned. Several suggestions were made on specific groups which any events should focus on, particularly the young and old.

Q18. Please let us know how interested you are in engaging with the following?

Option	Very uninterested		Uninterested		Interested		Very interested	
	Total	Percent	Total	Percent	Total	Percent	Total	Percent
Parish Council meetings	32	10.00%	168	52.50%	108	33.75%	12	3.75%
The Annual Parish Meeting	33	10.28%	150	46.73%	126	39.25%	12	3.74%
Parish Councillor surgeries	32	10.16%	152	48.25%	119	37.78%	12	3.81%

No of respondents: 324

At 43% (138) '*The Annual Parish Meeting*' generated the most interest of the three options to this question in terms of those interested or very interested, closely followed by '*Parish Councillor surgeries*' at (41.6% or 131).

There were 14 open-ended comments received on this question. The main themes were:

- Residents would generally like to engage with the Parish Council but face barriers such as work and other pressures that restrict them from doing so.
- Their interest or not to engage is mainly determined by the issue less so by the means of engagement.
- A few suggestions were received about other means the Parish Council might use to engage with residents e.g. email, or the need to target and tailor its engagement activities with specific groups, especially young people.

Q19. How do you prefer to receive council news and updates? (choose 1)

Option	Total	Percent stating this
Council website	34	10.37%
Social media	42	12.80%
E-mail	152	46.34%
Printed Newsletter	94	28.66%
Other (please specify)	6	1.83%

No of respondents: 328

The most popular option was '*E-mail*' with 46.3% (152) stating that they prefer this means. The next most popular option was '*Printed Newsletter*' at 28.7% (94). '*Social Media*' was the least popular option at 12.8% (42).

Of the '*Other*' 6 open-ended comments received on this question, most supported the use of a newsletter to receive council news and updates.

Q20. How adequate is the provision of facilities/activities in Boyatt Wood for the following groups?

Option	Very inadequate		Inadequate		Adequate		Very adequate	
	Total	%	Total	%	Total	%	Total	%
Babies/Toddlers	16	6.32%	79	31.23%	152	60.08%	2.37%	6
Young Children	13	5.08%	93	36.33%	143	55.86%	2.73%	7
Teenagers	61	23.28%	142	54.20%	56	21.37%	1.15%	3

Families	19	7.22%	127	48.29%	113	42.97%	1.52%	4
Adults	26	9.39%	106	38.27%	139	50.18%	2.17%	6
Older people	37	13.41%	116	42.03%	118	42.75%	1.81%	5
Residents living on their own	39	14.66%	130	48.87%	93	34.96%	1.50%	4
Residents with disabilities	34	13.18%	132	51.16%	90	34.88%	0.78%	2

No of respondents: 293

Provision for '*Babies/Toddlers*' had the highest levels of satisfaction with 62.5% (158) rating its provision as adequate or very adequate. This was followed by '*Young Children*' (58.6% or 150) and '*Adults*' (52.4% or 145). The provision of activities for '*teenagers*' had the lowest level of satisfaction with 54.2% (142) stating that it was inadequate and a further 23.3% (61) that it was very inadequate.

Q21. What would you like to see more of in Boyatt Wood? (Choose up to 5)

Option	Total	Percent stating this
Children's play equipment	119	37.66%
Outdoor gym equipment	79	25.00%
More litter /dog fouling bins	153	48.42%
Improved footpaths /lighting	210	66.46%
Better signage and interpretation boards to promote local features	60	18.99%
Measures to promote wildlife and plant diversity	146	46.20%
Walking and cycling routes	138	43.67%
Improved management of open spaces	160	50.63%
Reduced light pollution	41	12.97%

No of respondents: 316

Two thirds of respondents (66.5% or 210) said they would like to see more '*Improved footpaths /lighting*'. This was followed by '*Improved management of open spaces*' (50.6% or 150) '*More litter /dog fouling bins*' (48.4% or 153) and '*Measures to promote wildlife and plant*

diversity' (46.2% or 146). '*Reduced light pollution*' was the least cited (41 or 12.97%).

Respondents were asked what other they would like to see more. Of the 33 comments received here, the most common themes were:

- A new community hall/meeting offering activities for residents.
- Environmental improvements such as better street cleaning and general maintenance of green spaces.
- Play areas or similar in parks.
- Highway and pedestrian safety measures.

Q22. What do you think of the look/provision of the 'public realm areas' within the Parish?

Option	Very poor		Poor		Good		Very good	
	Total	%	Total	%	Total	%	Total	%
Bus Shelters	19	6.29%	130	43.05%	152	50.33%	1	0.33%
Benches	37	12.13%	140	45.90%	126	41.31%	2	0.66%
Grit Bins	22	7.56%	140	48.11%	128	43.99%	1	0.34%
Litter Bins	29	9.51%	140	45.90%	134	43.93%	2	0.66%
Dog Bins	45	15.36%	132	45.05%	111	37.88%	5	1.71%

No of respondents: 313

The vast majority considered the provision of the stated '*public realm areas*' to be either good or poor. In percentage terms, the lowest level of satisfaction was with '*Dog Bins*' with 60.4% (or 177 of the 293 respondents to this question) viewing their provision as very poor or poor. This was followed by '*Benches*' with 58% (or 177 of the 305 respondents to this question) also viewing their provision as very poor or poor.

The highest level of satisfaction was with '*Bus Shelters*' with just over half (50.7% or 153) rating them as good or very good.

The 19 open-ended respondents to this question generally either (i) underlined their general support for the provision of one or more of the public realm options, in particular the need for more '*Litter*' or '*Dogs Bins*'

or (ii) identifies specific locations where one of the options should be provided such as Ruskin Road.

Q23. Do you take part in any clubs, hobbies or activities in Boyatt Wood?

Of the 317 respondents to this question 85.2% (270) replied no and 14.8% (47) yes.

There were 51 open-ended comments received on this question. The main themes were that:

- There were no or limited clubs or activities and this limited the extent to which local people could be involved in such activities.
- What activities were available could be better advertised.
- Respondents were involved in clubs, hobbies or activities further afield, particularly Eastleigh.
- Several suggestions were received on new or improved activities/clubs with allotments and walking/running cited most frequently.

Q24. Please state how likely you are to support the initiatives below?

Option	Very unlikely to support		Unlikely to support		Likely to support		Very likely to support	
	Total	Percent	Total	Percent	Total	Percent	Total	Percent
Wildlife Conservation projects	16	5.18%	43	13.92%	183	59.22%	67	21.68%
Introducing bee/butterfly friendly flower planters	13	4.21%	34	11.00%	173	55.99%	89	28.80%
Increasing wildflower verges/boards	15	4.90%	44	14.38%	164	53.59%	83	27.12%
Investing in wildlife boxes around the parish	11	3.57%	57	18.51%	167	54.22%	73	23.70%

Better recycling facilities in the parish	9	2.92%	18	5.84%	168	54.55%	113	36.69%
The Parish Council adopting a 'Green Policy' for all their activities	15	4.87%	41	13.31%	178	57.79%	74	24.03%
The Parish Council to work towards zero-carbon	24	7.87%	53	17.38%	153	50.16%	75	24.59%
Receiving advice on improving biodiversity and other climate change initiatives for your home	22	7.17%	58	18.89%	172	56.03%	55	17.92%
Public electric charging point installation	25	8.09%	80	25.89%	152	49.19%	52	16.83%

No of Respondents: 309

With 91.2% (281) stating that they were likely or very likely to support '*Better recycling facilities in the parish*' this scored highest amongst the options. This was followed by '*Introducing bee/butterfly friendly flower planters*' (84.8% or 262) and '*The Parish Council adopting a 'Green Policy' for all their activities*' (81.8% or 252). '*Wildlife Conservation projects*' and '*Increasing wildflower verges/boarders*' also gained over 80% of the respondent's support.

The least popular initiative was '*Public electric charging point installation*'. However, the percentage stating that they were likely or very likely to support it (at 66% or 204) was still nearly double the percentage (34%) stating that they were unlikely to support or very unlikely to support it.

11 open-ended responses were received to this question. Many stressed the need for the stated activities to be prioritised, affordable and if introduced adequately maintained. Some suggestions were made for other initiatives such as in relation to hedgehogs, re-opening of the community centre and improved cycles lanes.

Q25. Which services for older people would you like to see in Boyatt Wood? (choose all that apply)

Option	Total	Percent stating this
Opportunities to meet	205	73.21%
Advice on support services for older people (drop in surgeries)	175	62.50%
Care /Carer support services	157	56.07%
Volunteer Befriending (Age UK)	124	44.29%
Advice on financial help	108	38.57%
Advice on respite care	104	37.14%

No of respondents: 280

'*Opportunities to meet*' at 73.2% (205) was the most popular service for older people which respondents would like to see in Boyatt Wood. This was followed by '*Advice on support services for older people (drop in surgeries)*' (62.5% or 175) and '*Care /Carer support services*' (56.1% or 157). '*Advice on respite care*' was mentioned least frequently (37.1% or 104).

There were 18 open-ended other comments received on this question, that can be grouped into three main themes:

- That the existing provision was adequate.
- That all services required by older people should be provided.
- Some highlighted other services they would like to see introduced or improved such as access to a doctor, community centre and initiatives to help older people to care for their garden.

Q26. Which services for children and young people would you like to see in Boyatt Wood? (choose all that apply)

Option	Total	Percent stating this
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More play opportunities/initiatives (e.g. playing out initiative, extreme wheels)	162	59.34%
Events and activities (All ages)	179	65.57%
Outreach/advisory services (Sexual health, careers etc)	104	38.10%
Youth club /Meeting area	189	69.23%

No of respondents: 273

The most popular option was 'Youth club/Meeting area' with just over two-thirds (69.2% or 189) stating they would like to see this in Boyatt Wood, followed by 'Events and activities (All ages)' (65.6% or 179). The least popular of the four options was 'Outreach/advisory services (Sexual health, careers etc)' with 38.1% (104) supporting this.

There were 17 open-ended comments received on this question. The most common theme here was that they did not know as did not have children or young children or were not familiar with the existing provision of services for children and young people. That there should be more youth workers was highlighted as were more play areas.

Q27. How much do you agree or disagree with the following statements?

Option	Strongly disagree		Disagree		Agree		Strongly Agree	
	Total	Percent	Total	Percent	Total	Percent	Total	Percent
If I needed help, there are people who would be there for me	18	5.98%	82	27.24%	156	51.83%	45	14.95%
If I wanted company or to socialise, there are people I can call on	21	7.05%	87	29.19%	156	52.35%	34	11.41%
If I needed to find sources of help locally I know where to	28	9.33%	136	45.33%	120	40.00%	16	5.33%

find that information								
I feel that I belong to Boyatt Wood	16	5.33%	78	26.00%	167	55.67%	39	13.00%
I am satisfied with my local area as a place to live	8	2.66%	48	15.95%	203	67.44%	42	13.95%

No of respondents: 305

Over 80% stated that they agree or strongly agree with the statement that 'I am *satisfied with my local area as a place to live*' (81.4% or 245). A further two-thirds agreed or strongly agreed with the statements that 'I feel that I belong to Boyatt Wood' (68.7% or 206); closely followed by '*If I needed help, there are people who would be there for me*' (66.8% or 201).

Less than half (45.4% or 136) agreed or strongly agreed with the statement '*If I needed to find sources of help locally I know where to find that information*'.

Q28. What three words would you use to describe Boyatt Wood right now?

254 respondents answered this question, which generated 739 words. These words have been analysed and grouped by word. The top ten words (ranked) used to describe Boyatt Word were:

- Friendly (mentioned 40 times)
- Safe (mentioned 34 times)
- Quiet (mentioned 29 times)
- Green (mentioned 25 times)
- Pleasant (mentioned 22 times)
- Convenient (mentioned 17 times)
- Untidy (mentioned 16 times)
- Noisy (mentioned 10 times)
- Run down (mentioned 9 times)
- Home (mentioned 9 times)

They responses to this question are also summarised in the word cloud below.

Q28 What three words would you use to describe Boyatt Wood right now?



Q29. We realise that we might not have captured issues that everyone wants to focus on. If there are other issues or concerns, please list them here.

There were 123 open-ended comments received on this question. As is to be expected with this type of question, it generated a wide and diverse range of comments. The vast majority of the respondents to this question amplified or underlined some of their responses to earlier questions, especially, in relation to concerns about parking, highway safety, potholes and the need for improvements to parks and other green spaces.

In terms of other issues that may have not been fully captured by the survey, several comments were received on the survey itself. That some of the questions may have benefited from a don't know option or the respondent did not have the detailed local knowledge to contribute fully. In addition, a few comments were received about the need develop the distinct identity and community spirit of Boyatt Wood. The 'proliferation' of new telegraph poles was also mentioned by three respondents.